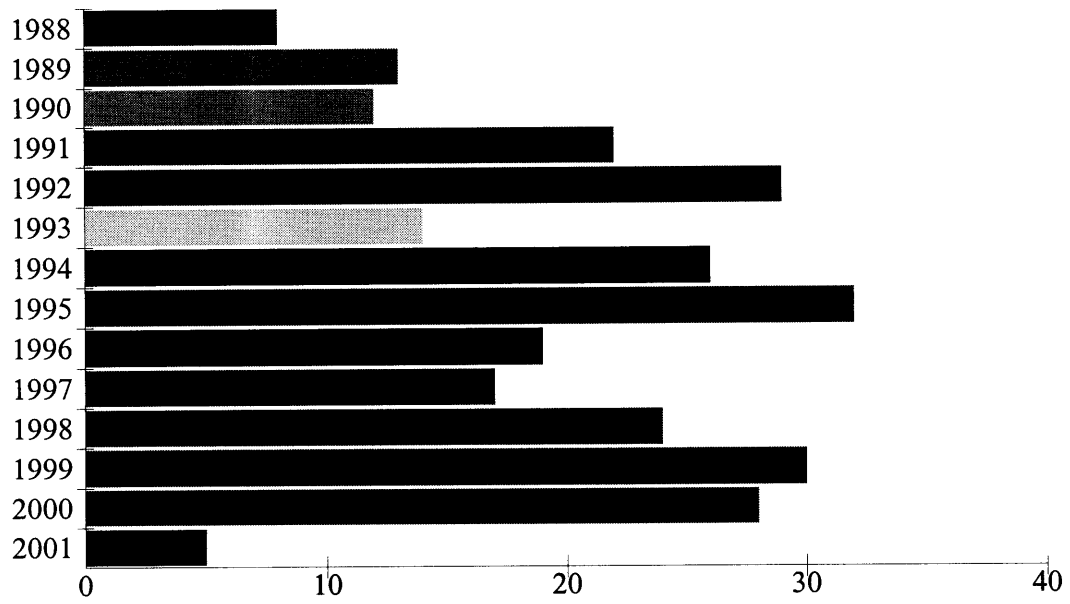
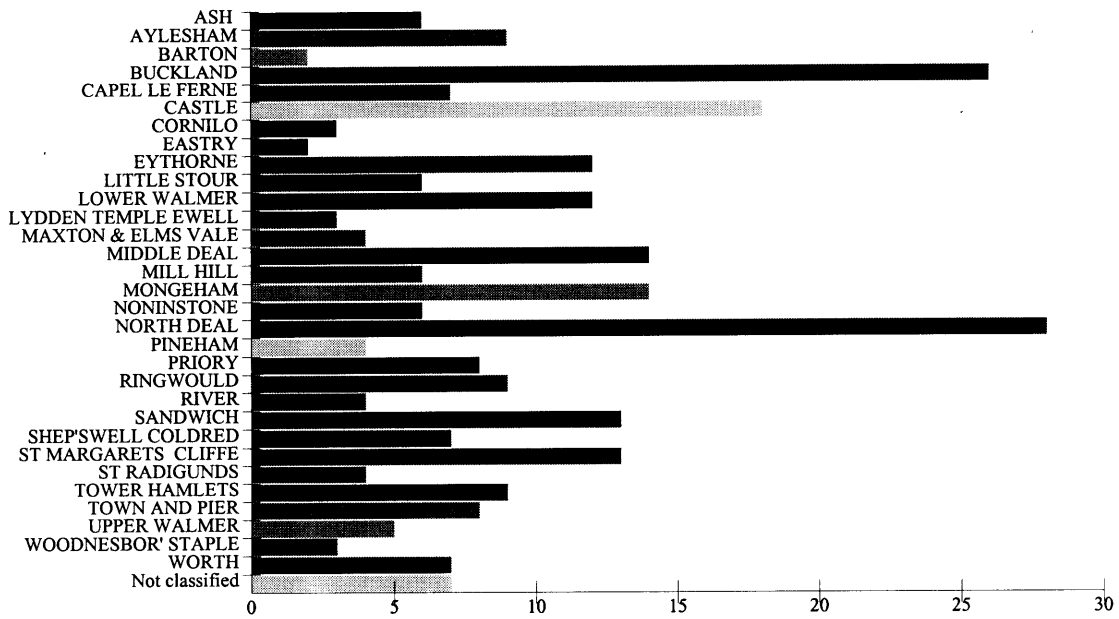


## No. Of Complaints By Year



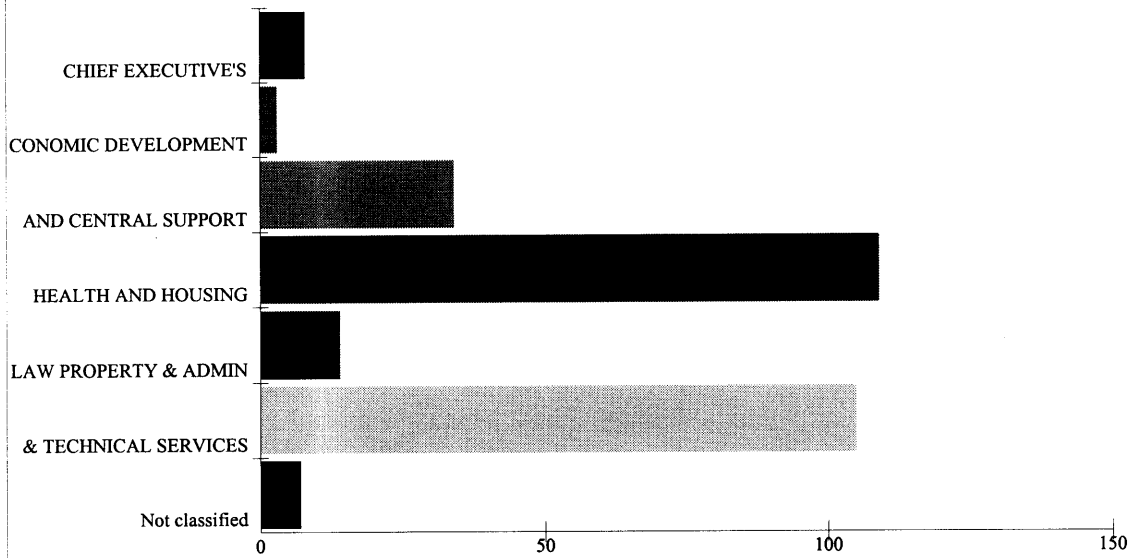
Complaint Receipt Date is between 01/09/1988 and 28/02/2001

# No. Of Complaints By Ward 1/9/88 to 28/2/01



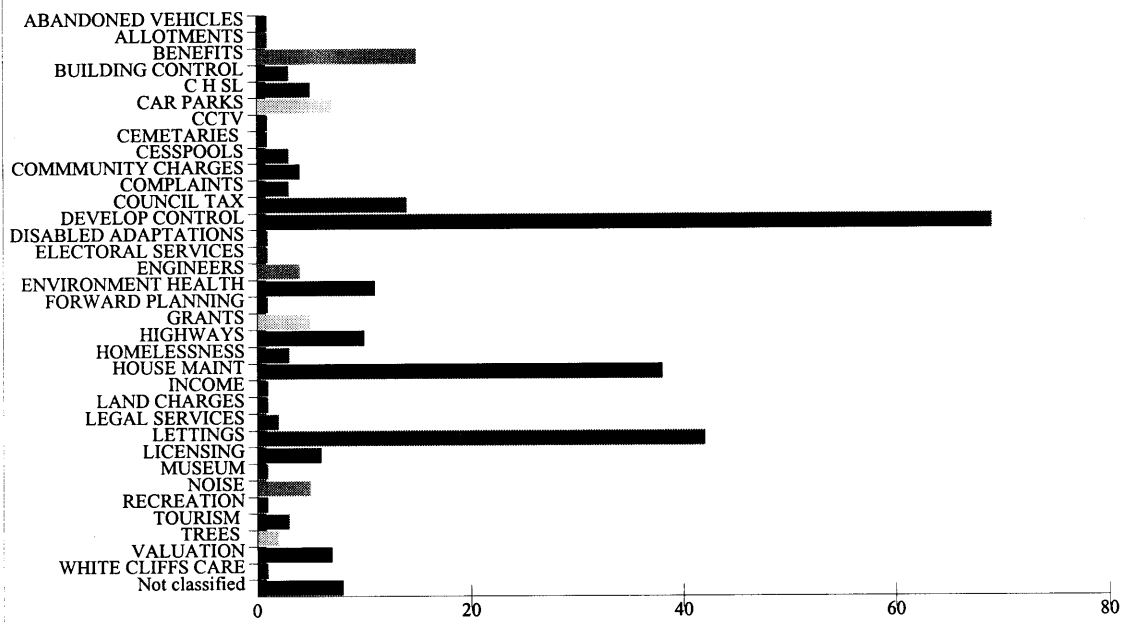
Complaint Receipt Date is between 01/09/1988 and 28/02/2001

# No. Of Complaints By Department 1/9/88 to 28/2/01



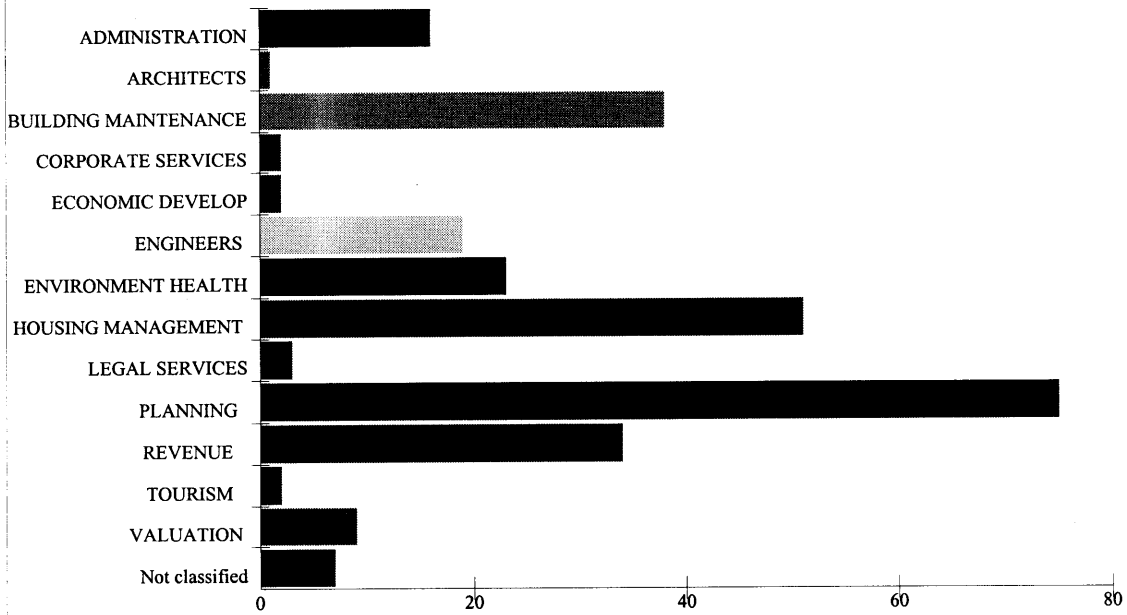
Complaint Receipt Date is between 01/09/1988 and 28/02/2001

# No. Of Complaints By Service 1/9/88 to 28/2/01



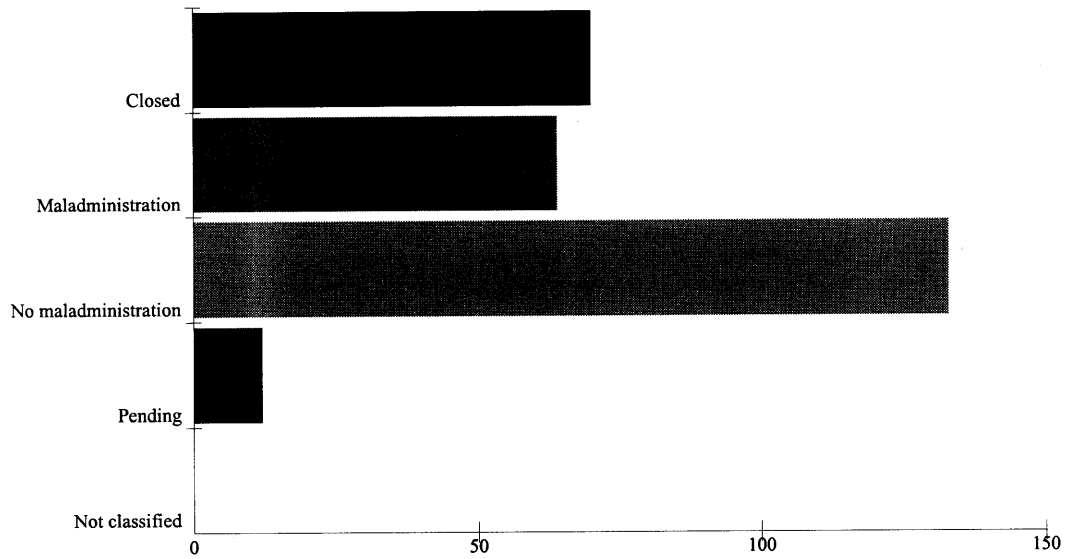
Complaint Receipt Date is between 01/09/1988 and 28/02/2001

# No. Of Complaints By Section 1/9/88 to 28/2/01



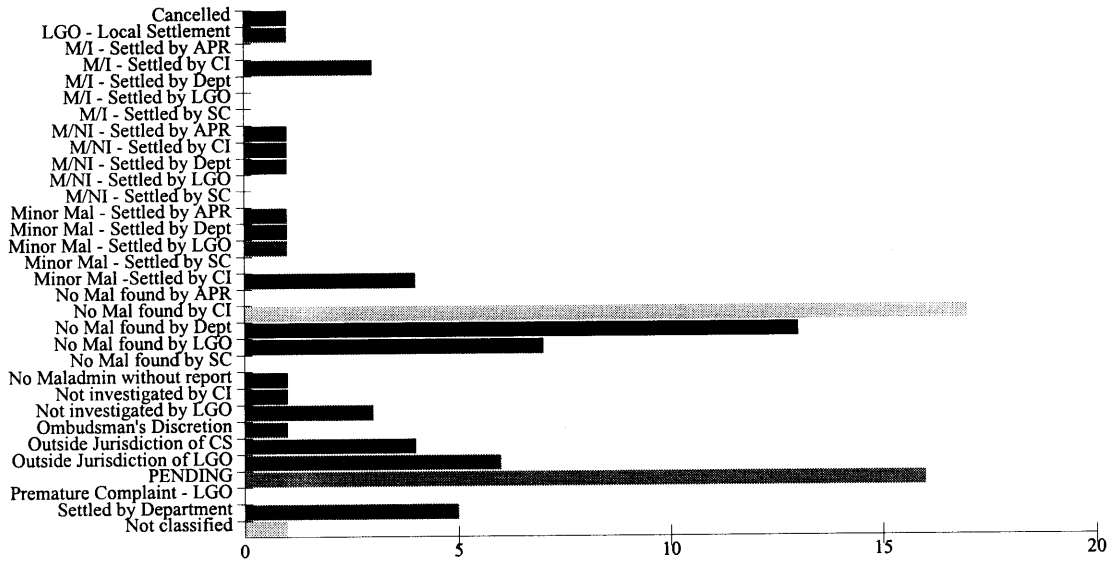
Complaint Receipt Date is between 01/09/1988 and 28/02/2001

# No. Of Complaints By Classification 1/9/88 to 28/2/01



Complaint Receipt Date is between 01/09/1988 and 28/02/2001

## No. Of Complaints By Findings 1/4/98 to 28/2/01



Complaint Receipt Date is between 01/04/1998 and 28/02/2001

**Key:**

- Mal = Maladministration
- CI = Complaints Investigator
- CS = Complaints System
- LGO = Local Government Ombudsman
- APR = Audit and Performance Review Sub-Committee (Prior to 10 May 2000)
- SC = Standards Committee (From 11 May 2000)
- M/I = Maladministration with injustice
- M/NI = Maladministration with no injustice