

REPORT OF THE CHIEF EXECUTIVE

CABINET – 25 JANUARY 2001

POLICY AND SERVICES COMMITTEE – 6 MARCH 2001

COUNCIL – 11 APRIL 2001

I&DeA IMPROVEMENT PLAN**Summary**

Following the visit of the Improvement and Development Agency to the Council in September 2000 and the issue of their subsequent report, an Improvement Plan to address issues raised by the team has been developed.

Recommendation

1. *That the draft Improvement Plan be accepted.*
2. *That a Working Group be appointed to oversee the implementation of the improvement plan.*

Contact Officer: Paul Wyles – ext 2021

1. In September of last year, the Improvement and Development Agency were invited by this Council to undertake a review of the whole organisation against their national standard. This review involved the team being with the Council for a week, during which time, they reviewed a considerable number of documents and saw in excess of 200 people including Members, Staff, Partners and Customers. The report that followed and which was received by the Council in December is on balance an excellent one and comments from members of the review team substantiate this view. The report does, however, identify a number of issues that should be addressed and the Improvement Agency require that an Improvement Plan is developed indicating short, medium and long term actions. This Improvement Plan, in draft, has been circulated separately.
2. To oversee the implementation and progress of the plan, it is suggested that a cross party Working Group be constituted

Background Papers

I&DeA Report and Conclusions

Resource Implications

Additional budget requirement	Current Year	Full Year
	None	Confined within existing budgets

Impact on Corporate Objectives

The Improvement Plan addresses the whole structure and operation of the Council and its relationship with Partners and the Public, as such it will impact across all aspects of the Corporate Objectives

J.P. MOIR

Chief Executive

The officer to whom reference should be made concerning inspection of the background papers is the Head of Corporate Services, Chief Executive's Department, White Cliffs Business Park, Dover, Kent CT16 3PJ. Telephone: (01304) 872021.