

Homelessness Performance Report

February 2018

Key Performance Indicators

The figures show the position as at the end of February 2018.

Number of Homelessness Cases

		Nov	Dec	Jan	Feb
H1	Number of homeless applications	3	7	25	19
H2	Number of homeless cases accepted	28	10	15	26

Comments:

The cases coming through as homeless are priority cases which we have to accept as per current legislation.

The categories are as follows:

- Pregnant
- Dependant children
- Vulnerable elderly/ mental health
- Emergency – fire/flood
- 16/17 year olds
- Under 21 looked after, accommodated or fostered between 16-18 years old
- Aged 21+ and vulnerable as a result of being looked after, accommodated or fostered between 16-18 years old

Severe Weather Emergency Protocol (SWEP)

This protocol ensures that we take the necessary steps to avoid deaths on the streets by carrying out prompt action to ensure that all known rough sleepers have the opportunity to have access to shelter if it is believed that they are at risk due to sleeping rough during severe cold weather.

SWEP arrangements are triggered when the night time temperature is predicted to be zero degrees Celsius or below for three consecutive nights. This arrangement is flexible and we work in close partnership with the Dover night shelter.

SWEP was triggered on a number of occasions between 5 February 2018 to 5 March 2018.

The longest period of adverse weather was 21 February 2018 to 5 March 2018. 41 people were accommodated in a B&B. The total cost to the district was £5385.00.

Use of temporary Accommodation

Ref	Types of TA	Nov-17		Dec-17		Jan-18		Feb-18	
		Number	Av stay (days)	Number	Av stay (days)	Number	Av stay (days)	Number	Av stay (days)
H3	B&B	42	93	29	124	26	110	30	97
H4	Self contained units (nightly paid)	40	138	33	134	36	100	30	85
H5	Shared units (nightly paid)	9	67	8	102	8	126	6	82
H6	Total (B&B & nightly paid)	91		70		70		66	
H7	Private sector leasing	5	300	5	331	4	407	5	351
H8	DDC owned stock	7	69	10	64	9	68	13	71
H9	Housing Association stock	9	255	10	260	10	291	9	271
H10	Totals (all types of TA)	112	129	95	79(147)	93	137	93	120

Comments:

The totals in B&B went up slightly in February. The numbers in nightly paid are gradually reducing as we continue to utilise our own DDC stock. As a result, the average time spent in TA is also going down.

Our aim is to reduce the numbers in temporary accommodation further. Historically there was a month on month increase in numbers in temporary accommodation, so it should be noted that the numbers have remained static for January and February.

This number will reduce further as there are sixteen families already allocated to properties and as soon as they become ready to let (they are currently with our void contractor), these families will move into them.

Financial Position

		Ave Apr- Nov	Dec	Jan	Feb
H11	Rent arrears on HRA units		£1,391	£3,942	£2334.60
H12	Monthly spend on temporary accommodation	£90,214	£124,606	£74,034	£93,312

The increase in the monthly spend on TA reflects the increase in placements following the Christmas break.

EKS manages the DDC owned properties rent accounts. A meeting was held to discuss and agree the approach to ensure the process is consistent.