

---

<b>Subject:</b>	<b>PERFORMANCE REPORT – QUARTER 1, 2018/19</b>
<b>Meeting and Date:</b>	<b>Cabinet – 10 September 2018</b> <b>Scrutiny (Policy and Performance) Committee – 11 September 2018</b>
<b>Report of:</b>	<b>Nadeem Aziz, Chief Executive</b>
<b>Portfolio Holder:</b>	<b>Councillor Mike Conolly, Portfolio Holder for Corporate Resources and Performance</b>
<b>Decision Type:</b>	<b>Non-Key Decision</b>
<b>Classification:</b>	<b>Unrestricted</b>

---

<b>Purpose of the report:</b>	To monitor performance against key objectives.
<b>Recommendation:</b>	The Council’s Performance Report and Actions for the 1st Quarter 2018/19 be noted.

---

## 1. Summary

The Council’s Performance Report for the 1st Quarter 2018/19 reports on performance against key performance targets throughout the Council, East Kent Shared Services and East Kent Housing during the first quarter. It incorporates comments from each Director on performance within their directorate plus any key initiatives and concerns they may have.

## 2. Introduction and Background

- 2.1 Monitoring of performance against key targets is key to the achievement of the Council’s aims and objectives. The Performance Report provides a summary of the Council’s key performance figures for the 3 months to 30 June 2018.
- 2.2 The Performance Report contains information relating to the performance of the Council against key corporate indicators and considers the performance of a range of indicators against previous year’s performance.
- 2.3 The Performance Report identifies areas where performance is on track throughout the first quarter of 2018/19, whilst recognising the need for further improvements in some areas. Each Director provides additional commentary focussing on areas of high or low performance.
- 2.4 The report highlights a significant drop in the number of homeless cases where we accept a duty to rehouse. This is due to the new Homelessness Reduction Act (The Act) introduced in April this year. The Act structures how a Local Authority deals with households who approach with a homelessness issue. If they are not actually going to be homeless within 56 days we have a ‘Prevention Duty’ to try and avoid the household becoming homeless. If we are unable to prevent the homelessness or if the household is homeless at the point they approach the council, we have a ‘Relief Duty’ to try and relieve their homelessness. This lasts for a further 56 days and may or may not include providing them with temporary accommodation. MHCLG guidance suggests that those cases moving into the relief stage (and those who

approach at the relief stage i.e. actually homeless), should not be accepted as being owed a homelessness duty until the end of the 56 days as it may divert the focus away from trying to relieve the homelessness. This accounts for the drop in acceptances between the introduction of the Act in April 2018 and the end of the quarter in June. The majority are legacy cases where homeless applications were taken prior to 1 April and decisions were subsequently made.

2.5 A section is included to show performance within the Shared Services against key indicators. A more comprehensive set of indicators for EK Services, including Civica, and East Kent Housing are monitored through the monitoring structures established by the Agreements under which those services are delivered, with any areas of significant concern being capable of escalation into this quarterly monitoring report, if required.

### 3. **Identification of Options**

3.1 Not applicable.

### 4. **Resource Implications**

4.1 None.

### 5. **Corporate Implications**

5.1 Comment from the Section 151 Officer: The Director of Finance, Housing and Community has been consulted in the preparation of this report and has no additional comments to add. (HL)

5.2 Comment from the Solicitor to the Council: The Solicitor to the Council has been consulted in the preparation of this report and has no further comments to make.

5.3 Comment from the Equalities Officer: This report does not specifically highlight any equality implications, however in discharging their duties members are required to comply with the public sector equality duty as set out in section 149 of the Equality Act 2010 <http://www.legislation.gov.uk/ukpga/2010/15> ‘

### 6. **Appendices**

Appendix 1 – Q1 Performance Report

### 7. **Background Papers**

None.

Contact Officer: Michelle Farrow, Head of Leadership Support