

**From:** [REDACTED]  
**To:** [DDC Licensing](#)  
**Subject:** Some points that need to change.  
**Date:** 12 November 2021 17:00:49

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Morning, I'm make this quick..... one being driving test needs to go as if you can pass a normal car test then it's no different driving a taxi tbh..... and age of cars limit as second hand vehicles with the age limit are crazy money let alone new vehicles..... Needs to get beck to old days to go forward when drivers wasn't a problem as the cost was reasonable if u wanted part time work or full..... If it can happen for lorry drivers to enter the business then we ge points above should be looked out as will benefit all of us.

[REDACTED]

Sent from my iPhone

**From:** [REDACTED]  
**To:** [DDC Licensing](#)  
**Subject:** Re: Hackney Carriage and Private Hire Policy Changes  
**Date:** 22 November 2021 16:09:12

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Would like consideration given to change the age of a vehicle allowed on as a taxi  
Would also like all despatchers/ controllers undergoing the same tax checks as drivers  
And finally some sort of monitors of abandoned vehicles on the rank. It's at the point now that taxis are left Willy nilly on the rank unattended whilst drivers pop to the high street or over to their office for coffee break. It's bad enough customers walking up to an unattended vehicle but it's more frustrating having to numb your car over the high kerbs forming the island adjacent to the rank

Sent from my iPhone

On 18 Nov 2021, at 14:02, DDC Licensing <[licensing@dover.gov.uk](mailto:licensing@dover.gov.uk)> wrote:

Dear All,

You were recently sent a link to view the Dover District Council Hackney Carriage and Private Hire Licensing Policy. The policy has been rewritten due to the implementation of the Department for Transport Statutory Taxi and Private Hire Vehicle Standards. In addition to this, changes were necessary to address other issues that have arisen since the policy was previously reviewed. It is therefore a completely new document, but a summary of the main changes to the policy are as follows:

- Drivers required to subscribe to the update service for DBS clearance.
- Operators will be required to have sight of a basic DBS for all staff involved in taking bookings or the dispatch of drivers.
- Vehicle proprietors will be required to submit a basic DBS check.
- Ages for medicals to be changed - a new medical assessment is required every 5 years for drivers aged up to 45, every 3 years for drivers aged up to 60. Drivers aged 60 or over are required to undergo a medical assessment annually.
- More stringent approach on previous convictions.
- To give an extension to the number of years that a fully electric/hybrid vehicle can remain working as a licensed vehicle. General vehicles are not able to renew once they exceed 8 years, but for wheelchair accessible vehicles this is 12 years. The policy extends this to include fully electric/hybrid vehicles as an incentive.
- The licensing authority will maintain a list of designated wheelchair accessible vehicles in accordance with s167 of the Equality Act 2010.
- Drivers and operators will be required to show evidence of tax registration prior to renewal applications being processed.