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<b>Subject:</b>	<b>PERFORMANCE REPORT – THIRD QUARTER 2021/22</b>
<b>Meeting and Date:</b>	<b>Cabinet – 4 April 2022</b> <b>Overview and Scrutiny Committee – 25 April 2022</b>
<b>Report of:</b>	<b>Michelle Farrow, Head of Leadership Support</b>
<b>Portfolio Holder:</b>	<b>Councillor Chris Vinson, Portfolio Holder for Finance, Governance, Digital and Climate Change</b>
<b>Decision Type:</b>	<b>Non-Key Decision</b>
<b>Classification:</b>	<b>Unrestricted</b>

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<b>Purpose of the report:</b>	To monitor performance against key objectives.
<b>Recommendation:</b>	The Council's Performance Report and Actions for the Third Quarter 2021/22 be noted.

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## 1. Summary

The Council's Performance Report for the Third Quarter 2021/22 reports on performance against key performance targets throughout the Council and East Kent Shared Services during the October to December quarter. It incorporates comments from each Director on performance within their directorate plus any key initiatives and concerns they may have.

## 2. Introduction and Background

- 2.1 Monitoring of performance against key targets is key to the achievement of the Council's aims and objectives. The Performance Report provides a summary of the Council's key performance figures for the 3 months to December 2021
- 2.2 The Performance Report contains information relating to the performance of the Council against key corporate indicators and considers the performance of a range of indicators against previous year's performance.
- 2.3 The Performance Report identifies areas where performance is on track throughout the third quarter of 2020/21, whilst recognising the need for further improvements in some areas. Each Director provides additional commentary focussing on areas of high or low performance.
- 2.4 A section is included to show performance within the Shared Services against key indicators. A more comprehensive set of indicators for EK Services, including Civica, are monitored through the monitoring structures established by the Agreements under which those services are delivered, with any areas of significant concern being capable of escalation into this quarterly monitoring report, if required.
- 2.5 A number of housing indicators are included in the report, in line with reporting to the Housing Regulator, these will be reviewed going forward.
- 2.6 A new Strategic Dashboard is in consultation, with a proposal to start, once agreed, from the first quarter 2022.

**3. Identification of Options**

3.1 Not applicable.

**4. Evaluation of Options**

4.1 Not applicable.

**5. Resource Implications**

5.1 None.

**6. Climate Change and Environmental Implications**

6.1 None.

**7. Corporate Implications**

7.1 Comment from the Section 151 Officer (linked to the MTFP): The Head of Finance and Investment has been consulted on this report and has no further comments to add.

7.2 Comment from the Solicitor to the Council: The Solicitor to the Council has been consulted in the preparation of this report and has no further comments to make.

7.3 Comment from the Equalities Officer: This report does not specifically highlight any equality implications, however in discharging their duties members are required to comply with the public sector equality duty as set out in Section 149 of the Equality Act 2010 <http://www.legislation.gov.uk/ukpga/2010/15/section/149>

**8. Appendices**

Appendix 1 – Performance Report Q3 2021/22

**9. Background Papers**

None.

Contact Officer: Caroline Hargreaves, Leadership Support Officer