Appendix C

Collation of public comments in response to consultation for the time extension to the existing residents parking scheme.

Letters were distributed to residents of Dover who were in the various residents permit parking schemes on the 27/04/2022 and were asked if they would agree to the time of the scheme increased from 8.30am-5.30pm to 7am-8pm. The deadline for responses was the 20/05/2022.

Collation of public comments in response to the informal consultation in the above area.

	Road Name	<u>Pages</u>
•	Permit Zone A	
	Maison Dieu Place	2
	Wood Street	2
•	Permit Zone B	
	Snargate Street	2
•	Permit Zone C	
	East Cliff	2/3
•	Permit Zone D	
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	Norman Street	4/5
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	Lancaster Road	7/8
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•	Permit Zone G	
	Castle Street	12
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• Summery 15

Zone A – No responses

Zone B

1. Snargate Street

Against-

No.	Resident	Feedback	
1	No.136a	Because the council have decided to build the huge block of flats, with 'no extra parking' on the end of Snargate Street, the current residents cannot park as it is. So Snargate Street should be residents parking only, 24 hours a day!!	
		Q.1) No 01.00am-01.00pm	
2	No.140	Cannot see why the times have been altered. Will affect several businesses in the area.	
		Q.1) No 9am-5pm Q.2)Yes	

1. Snargate Street

Fore-

No.	Resident		Feedback
1	No.131-132	No Comments	
		Q.1) Yes	Q.2)Yes
2	No.133	No Comments	
		Q.1) Yes	Q.2)Yes

Zone C

2. East Cliff

No.	Resident	Feedback	
1	No.7	I would like for the current restrictions to stay in place on East Cliff & Marine Parade. If you do decide to change them to the new time of 7am-8pm, you would be causing a lot of issues to residents. Alternatively, if you allowed for two vehicles to be on a permit and use at the same time, as currently you only allow one interchangeable between two cars. Q.1) No 10.30am-5.30pm Q.2)Yes	
2	No.22	No change necessary, the road is not busy enough to require further restrictions. Q.1) No 08.30am-17.30pm Q.2)Yes	
3	No.63a	It basically means that any friend who wants to visit or help me, needs a visitor permit from 7am-8pm which is the most likely times they will visit. I do	

	not have a car – so my visitors should be able to visit without a permit before	
	10am and after 5pm.	
	Q.1) No 10am-5pm	Q.2)No Mon-Fri

2. East Cliff

Fore-

No.	Resident	Feedback		
1	No.11a	No Comments		
		Q.1) Yes Q.2)No Mon-Sun		
2	No.16	Why can we not have residents parking only from 5pm only? If residents need		
		to go out at night (we currently always have a problem getting a parking		
		when we return) there are lots of heavy-duty white vans that take up the		
		parking , etc. What is the point of paying for a parking permit that allows		
		anyone after 8pm to park for free? Most residents want access to parking		
		space at night whatever time they get home.		
		Q.1) Yes Q.2)No Mon-Sun		
3	No.40	Living next to the busy port, I do think the local residents would benefit from		
		24-hour residential parking- it's often hard to get parked especially at		
evenings & weekends due to people working		evenings & weekends due to people working/travelling from the port. There		
		are also a lot of cars parking on double yellow lines blocking access and they		
		never seem to get a penalty notice. People seem to know it's worth taking the		
		risk as they will not get caught.		
		Q.1) Yes Q.2)Yes 7 days a week as current restrictions		
4	No.50	No Comments		
		Q.1) Yes Q.2)Yes		
5	No.53	1. I agree with the proposed changes to the times of the restrictions to 7am -		
		8pm.		
		2. I agree with the current days of the week that the restrictions apply.		
		Q.1) Yes Q.2)Yes		
6	No.62	No Comments		
		Q.1) Yes Q.2)		

Zone D

3. Priory Road,

No.	Resident	Feedback	
1	No.5	I would prefer the times as indicated above MON-FRI 10am -4pm, Many thanks.	
		Q.1) No 10am-4pm Q.2)No Mon-Fri	

3. Priory Road,

Fore-

No.	Resident	Feedback
1		

4. Saxon Street,

Against-

No.	Resident	Feedback	
1	No. 5b	No Comments	
		Q.1) No 8.30am-5.30pm Q.2)Yes	
2	No. 6a	The times we already have work well. The changes above would affect residents more than other road users. Maybe more enforcement would make more of a difference without affecting residents.	
		Q.1) No 8.30am-5.30pm Q.2)Yes	

4. Saxon Street,

Fore-

No.	Resident	Feedback
1		

5.Norman Street,

Against-

No.	Resident	Feedback
1	No.16	You need to 'enforce' these. You currently don't do it every day all day. We see wardens once every so often, then they never come back after an hour. We pay through the nose for not a lot. Why have permits in a place & restrictions when you never enforce them. It's disgusting. Regularly we see people who aren't residents parking here all day restricting those who are residents with permits from parking. People know you aren't enforcing the area as you should. Q.1) No Q.2)No Mon-Sun
2	No.	

5.Norman Street,

No.	Resident		feedback
1	No.3	No Comments	
		Q.1) Yes	Q.2)Yes

2	No.4	being painted (lines added acro cars taking up space that could	available, we could really do with parking bays ss) because people park in the middle of two be used. This can result in the problem of dly to park on my street, which is very Q.2)No Mon-Sun
3	No.11a	No Comments Q.1) Yes	Q.2)Yes

6. Effingham Crescent

Against-

No.	Resident	Feedback
1	No.16	Most non-residents park to go to the shops, so increasing the hours would make little difference to the number of non-resident cars. But increasing the hours would make it more difficult for my visitors — or anyone else's in the street to park. In the year I've lived here, I've always had a choice of parking spaces to use at any time of the day. Q.1) No 8.30am-5.30pm (as now) Q.2)Yes

6. Effingham Crescent

Fore-

No.	Resident	Feedback
1		

7. Queens Gardens

Against-

No.	Resident	Feedback	
1	No.21	Since buying my property at Queens Gardens, there have been lots of issues of parking my car outside my home. Our small stretch of road is an accident waiting to happen due to it being a two-way road, which causes congestion, reversing, paths being mounted outside homes. Cars only park here for 1-hour free parking. I feel that there are only enough spaces for residents cars only!	
		Q.1) No Q.2)Crossed out	

7. Queens Gardens

No.	Resident	Feedback

8. New Street

Against-

No.		Resident			Feedback
1	No.8		No parkin	ng at all in New Street	anywhere at the moment, it's like the M25
			from am t	to pm because of the	Tummy Station and is getting a danger to life
			of anyone	e walking down New	Street to get to the shops and car doors
			slamming	outside our flats all	nours.
			Q.1) No	7am-10pm	Q.2)No Mon-Sun

8. New Street

Fore-

No.	Resident	Feedback
1		

Zone E

9. Camden Crescent

Against-

No.	Resident	Feedback
1	No. Flat 12	As I already pay road tax, council tax, personal tax and increased household bills and fuel prices, I would find it very reasonable and just if I could park outside my home without any extra cost at all. The existing times could just about allow a full-time worker, working away from home to park cost free but your proposal make this impossible. Surely there are other ways to raise your income. It would be refreshing if you gave the motorist a break. Q.1) No Q.2) No None

9. Camden Crescent

No.	Resident	Feedback	
1	No.13 Charter House	For more than 20 years, Camden Crescent has had the only free parking near the seafront on Sundays. This means residents cannot park here on busy Sundays, including all of summer. Extending to Sundays would be beneficial to	
		residents and produce more revenue for DDC.	
		Q.1) Yes Q.2)No Mon-Sun	
2	No.18 Charter House	Sunday parking is a nightmare, especially in the summer when people come to the seafront to swim and use the sandpit area. Why should Sundays be derestricted?	
		Q.1) Yes Q.2)No Mon-Sun	

10. Cambridge Road

Against-

No.	Resident	Feedback
1		

10. Cambridge Road

Fore-

No.	Resident	Feedback	
1	No.27 Waterloo Mansions	It would be helpful to have parking without a permit for ½ /1 hour during the	
		day to enable deliveries etc. with no return within 2 hours as is the case now. We assume visitor parking permits will remain as they are now.	
		Q.1) Yes Q.2)No Mon-Sat	

11. Waterloo Crescent

Against-

No.	Resident	Feedback
1	No. 4, Flat 5	The proposed 8pm would mean the carers who visit the many elderly residents for evening meal prep & helping prepare for bed, would need to pay for parking as these visits take more than an hour. It is impossible for me to use my car on a Sunday unless I am planning to be away all day. There is never a spare parking space in Zone E. they are all taken by the open water swimmer, who meet every Sunday, from 8.30am & stay most of the day, Please, please make Sundays one hour only! The council would make a fortune in fines. Q.1) No 8am-5pm Q.2)No Mon-Sun

11. Waterloo Crescent

Fore-

No.	Resident	Feedback
1		

Zone F

12. Lancaster Road

No.	Resident	Feedback
1	No.10	Residents should have no restrictions. You charge £110 for a permit, which is already too much and now want to restrict the time. If you made more residents parking you could justify it. This will cause our already filled residents spaces to be taken by the public.
		Q.1) No Q.2) No
2	No.35	There has never been a problem with parking in our area. Non-residents will park briefly in our street to use the facilities and shops in the town centre. Surely this is good for local business. The residents permits have recently been increased drastically in price based on emissions and without considering that this is a poor area with many trades people who must drive a commercial vehicle to make a living. Dover is a poor and desperate town, please do not kill it even more like has been achieved in Folkestone. Q.1) No 8.30am-5.30pm Q.2) Yes

13. Lancaster Road

Fore-

No.	Resident	Feedback
1		

13. Durham Close

Against-

No.	Resident	Feedback
1		

13. Durham Close

Fore-

No.	Resident	Feedback
1	No. 19 Windsor House	No Comments
		Q.1) Yes Q.2)No Mon-Sun

14. Albert Road

No.	Resident	Feedback
1	No. 22	As a parking permit holder, I would like to see our permits valid for residents
		only, for 24 hours every day. People come home outside existing hours from
		their work shifts and cannot park because of commercial vehicles park(often
		using two spaces). Other Zone F areas are a fair walk from here after a long
		shift! We pay a lot these days to be able to park as near as we can to our
		homes, then find others, without permits have taken the spaces. If 24 hours

is not possible, then I support th	e 7am to 8pm proposal, but on 7 days a
week, not 6 as at present.	
Q.1) No 24 Hours	Q.2) No Mon-Sun

14. Albert Road

No.	Resident	Feedback
1	No.8	Better enforcement with regular visits by enforcement agents. Stopping businesses like BT and the car transporter from parking in residential street & no free 2-hour slots. Ideally make it permit holders only. I'm happy to pay to park near my home! Introduce permits for Salisbury Road too. Q.1) Yes Q.2)No Mon-Sun
2	No.9	I would like to see permit only parking on the street but with the promise of no huge increase in permits which stops residents affording permits. The street also need to be monitored regularly as there are large trucks and vans which take up two spaces at times restricting others from parking. Q.1) Yes Q.2) Yes
3	No.22	As a resident of Albert Road with a residents permit, I consider that the parking restrictions need to be in place every day, as currently out of hours parking has resulted in a free for all attitude over weekends and night time. I understand that Zone F covers all street in the zone but there are a few vehicles which park outside stated hours, causing frustration and upset to permit holders. Q.1) Yes Q.2)No Mon-Sun
4	No.30	This is a great idea, which may ease the parking woes we currently face in Albert road. Too often, non-residents park in our road to "nip over to Morrisons/Asda to do a bit of shopping" however, the plan will only benefit the residents IF it is properly policed/monitored, and tickets issued to those non-residents who ignore the new times AND issued to the residents who currently avoid the yearly parking charges by taking advantage of the "Two Hour" parking. Reduce this to "One Hour" or better still, make the entire road Residents Parking Only. I think with the building of 7 flats on the former RAF Cadet site, which will result in even MORE vehicles in the street, these changes would be very welcome. Further suggestions which would make the road safer is to change Albert Road a "One-way" road in the direction of Maison Dieu Road. The reason I suggest this is: Every day, there are several near misses on the corner of Albert/Maison Dieu when exiting Albert Road, due to drivers swinging wide (usually at speed) when turning left into Albert Road. These drivers use Albert Road as a thoroughfare, to avoid the traffic lights at the five-ways. This is very dangerous, and it is only a matter of time before somebody is wiped out. Available for further comment at any time. Q.2) Yes
5	No. ?	With reference to the recent letter re changes to residents parking, I would like to back the changes and feel that the changes proposed to enforcement from 7am to 8 pm would be beneficial to local residents who have to pay a not inconsiderable amount to DDC for residents permits. I live in zone f in central Dover, and it is often hard to get parked due to non-resident parking

in the area often for longer than allocated times and often everyight. Whilst
in the area often for longer than allocated times and often overnight. Whilst
appreciating that resources are limited, lack of regular enforcement leads to
parking problems as detailed above. Monday to Saturday would also be
helpful. As I have written I back these proposals BUT REGULAR
ENFORCEMENT WILL BE REQUIRED or these proposals will be pointless and
should they fail I think it would not be unreasonable for the cost of resident
permits be reduced, it seem preposterous that we have to pay based on our
vehicles emissions when the permits are for parking and obviously when
parked they are not emitting emissions, considering more emissions from
traffic happen when the town is gridlocked by port traffic.
Q.1) Yes Q.2) Yes

15. Dour Street

Against-

No.	Resident	Feedback
1	No. 5	I think the times should be shorter and more restrictions at weekends i.e., only 1-hour free parking and houses that have more than one vehicle being checked regularly as some houses take more than one parking space. Can the parking restrictions include Goodfellows, Park Street, Hewitt Road and Ladywell?
		Q.1) No Q.2) No Mon-Sun

15. Dour Street

Fore-

No.	Resident		Feedback
1	No.59	No Comments	
		Q.1) Yes	Q.2)Yes

16. Pauls Place

Against-

No.	Resident	Feedback
1	No. 5	The parking restrictions are too much already. I struggle to have family visit
		or arranging childcare because of the restrictions.
		Q.1) No 9am-5pm Q.2) No Mon-Fri

16. Pauls Place

No.	Resident	Feedback
1	No.7	It appears more permits issued than parking places, with some residents having multiple permits. Working unsociable hours is a nightmare finding a place to park.
		Q.1) Yes Q.2)No Mon-Sun

	time extension	to the existing residents parking scheme.
2	No.13	I am fully in support of changing the times of restrictions (as a minimum) to the proposed 7.00am-8.00pm specified, but I firmly believe that this should be seven days a week. I pay for the right to park my car and on many occasions, it can be almost impossible to repark over the weekend period. In fact, there have been many times that once I have gotten parked, I have opted to walk to and from work for a few weeks rather than try to find somewhere local to my property when returning at 5.00pm. I also feel that more needs to be done in regard to properties with multiple vehicles (both personal and business). In this street alone, there are two properties that have at least 7 cars between them as the residents can be seen rotating them between Pauls Place and Matthews Place every two hours, which indicates that there is unlikely to be a single permit between them. We also have a number of "works" vans that park on both Matthews Place and Pauls Place over the weekend, especially bank holidays. I strongly feel that although Pauls Place and Matthews Place are separate streets within Zone F, that they be considered the same street and therefore the no return rule would apply to moving the car from the front of the house to the back or vice versa. I would also be interested to know why Bridge Street is not considered part of Zone F. You have basically created a situation where if all the properties in Matthews Place (14), Pauls Place (23) and Bridge Street (7) had only one car each, a total of 44 cars, there are still only 28 parking spaces where the permit is valid. There is space for a further 10 vehicles on Bridge Street, still not a place for everyone, but it would make a difference. I am sure you will agree, that unlike streets closer to the town centre, there is now no commerce to bring people to the area, Morrisons etc have their own carpark for customers, Halfords and others have now vacated that site (granted this is at a loss to their carpark, but again it wasn't something that
		,
		•
		would bring people to the area to park up). With the town centre having
		moved to the St James area, it is unlikely that people would use Bridge Street
		for parking now. Again, this can be evidenced by the fact that those spaces
		are regularly empty as permit holders would rather park a number of streets
		away rather than be limited to 2 hours max. Surely it would make sense to
		extend permit parking to those bays on Bridge Street now.
		Q.1) Yes Q.2)No Mon-Sun

17. Priory Grove

Against-

No.	Resident	Feedback
1		

17. Priory Grove

No.	Resident	Feedback
1	No.1	No Comments
		Q.1) Yes Q.2)No Mon-Sat

2	No.3	We would like the restrictions reduced to 1 hour Monday to	Sunday
		Q.1) Yes Q.2)No Mon-Sun	
3	No.5	Parking outside our house with a permit is difficult most day	s. The problem is
		people parking on Priory Hill who work in the town, forcing i	residents of Priory
		Hill to park on our road, often not moving for days.	
		Q.1) Yes Q.2)No Mon-Sun	

Zone G

18. Castle Street

Against-

No.	Resident	Feedback
1	No. 1	There is a high concentration of guest houses and Air B&B establishments in Castle Street/Castle Hill and Laureston Place area. The proposed restrictions would adversely effect those businesses which are under strain recovering from lockdown restrictions. Any additional restrictions would only increase parking on castle hill which has increased following the introduction of parking permit scheme in Victoria Park. Q.1) No Leave as they are Q.2) No Mon-Sat

18. Castle Street

Fore-

No.	Resident	Feedback
1		

19. Victoria Park

No.	Resident	Feedback
1	No.2	Think it might be a waste of time and money changing the signs over. Things are ok as they are and parking has been a lot better for parking, as most of street is empty during the day and plenty of spaces to park. Q.1) No 8.30am-5.30pm Q.2) No Mon-Sun
2	No.12	Since the introduction of the parking scheme, there has been plenty of parking available in Zone G. As a resident, I don't see any reason to extend the scheme further. Q.1) No 8.30am-5.30pm Q.2) No Mon-Fri
3	No.13	If you change the times, more people will park outside Victoria Park earlier in the morning and later at night. I have a permit and it's already very hard to find a space! Let people park closer to the town centre, the high street is dying! I'm heavily pregnant and need to be able to park outside my house! Our permits went up massively this year! Q.1) No none or no change Q.2) No Mon-Fri

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4	No.26	I would like to propose some additional changes to the parking in Victoria Park / Laureston Place (Zone G). I realise that you are only looking at
		enforcement times at the moment but would appreciate if my ideas could be
		looked at in the future. I know that a lot of what I'm asking goes well beyond
		DDC and this would probably involve KCC / Highways, but it is desperately
		needed – my main fear is that someone will die if emergency vehicles cannot
		get through.
		The current situation in Victoria Park is dire – due to inconsiderate parking
		from some residents, there is a huge lack of space for people to park in. This
		is mainly due to people parking badly and taking up 2+ spaces, but also
		includes lazy people parking on double yellow lines. The latter concerns me
		more as it is preventing emergency vehicles from getting through
		(ambulances have reported issues getting through) and there are times when
		a fire engine would find it impossible to get to the scene of an incident.
		I would like to propose some changes to the layout of Victoria Park that
		would free up a lot more space and prevent inconsiderate parking:
		- Turn Victoria Park / Laureston Place into a one-way street (KCC? Highways?)
		- Install enforcement cameras for one-way system (dependent on KCC
		getting powers)
		- Remove passing places on the streets (not required if one-way – creates
		more parking spaces)
		- Paint individual bays for cars to prevent inconsiderate parking, where cars
		are taking up 2+ spaces (fine offenders)
		- Install bollards / traffic measures by 26 Victoria Park to stop people parking
		on double yellow lines.
		Q.1) No 00.00hrs – 23.59hrs Q.2) No Mon-Sun

19. Victoria Park

Fore-

No.	Resident	Feedback
1	No.9 GF Flat	Please could you paint the individual spaces between the cars as there is often wasted space between the cars, parallel parking bays. Only one hour waiting please. One way system would be a great improvement and would also help the local primary school.
		Q.1) Yes Q.2)No Mon-Sun
2	No.9	Waiting time should be restricted to one hour not 2 hours in Victoria Park. Laureston Place/ Victoria Park should be made one way. Q.1) Yes Q.2)No Mon-Sun
3	No.	Q.1) Yes Q.2)No Mon-Sun

20.Laureston Place

No.	Resident	Feedback
1	No. 1	As a resident, the parking scheme is far too expensive. There was nothing wrong with it before, parking was always available. Therefore, there is no benefit to paying for something of little value. It is just another moneymaking scheme for which you get nothing.

		Q.1) No Q.2) No Mon-Fri
2	Residents Group	Laureston Place Residents Group 'LPRG' represents the majority of residents in Laureston Place.
		Having discussed the proposals outlined in your questionnaire dated April
		27 th with the group and on their behalf, please note that LPRG do not support any change to the current times of restrictions or the days on which the restrictions apply in Zone G.
		In the event that following the consultation process, Parking Services were minded adopting the proposed changes to times and/or vary the days on
		which they shall apply LPRG would make representations that such changes would not be imposed on the residents of Laureston Place in numbers 1 through 11.
		The profile of Laureston Place differs substantially from many of the streets
		in Zone G, where by example, Victoria Park the housing density will provoke
		parking place pressure that is not a feature shared with Laureston Place. Please let me know if you would like to discuss these comments further
		during the process.
		Q.1) No Q.2) No

20.Laureston Place

Fore-

No.	Resident	Feedback
1		

21. Castle Hill Road

Against-

No.	Resident	Feedback
1		

21. Castle Hill Road

No.	Resident	Feedback
1	No.3	Maybe the free parking only for 1 hour like the surrounding car parks. It's very frustrating paying for a parking permit and not being able to park.
		Q.1) Yes Q.2) Yes

Summary

i) Zone A

Against	0
Fore	0
ii) Zone B	
Against	2
Fore	2
iii) Zone C	
Against	3
Fore	6
iv) Zone D	
Against	8
Fore	4
v) Zone E	
Against	2
Fore	3
<u>vi) Zone F</u>	
Against	5
Fore	12
vii) Zone G	
Against	7
Fore	4

TOTALS

Against - 27