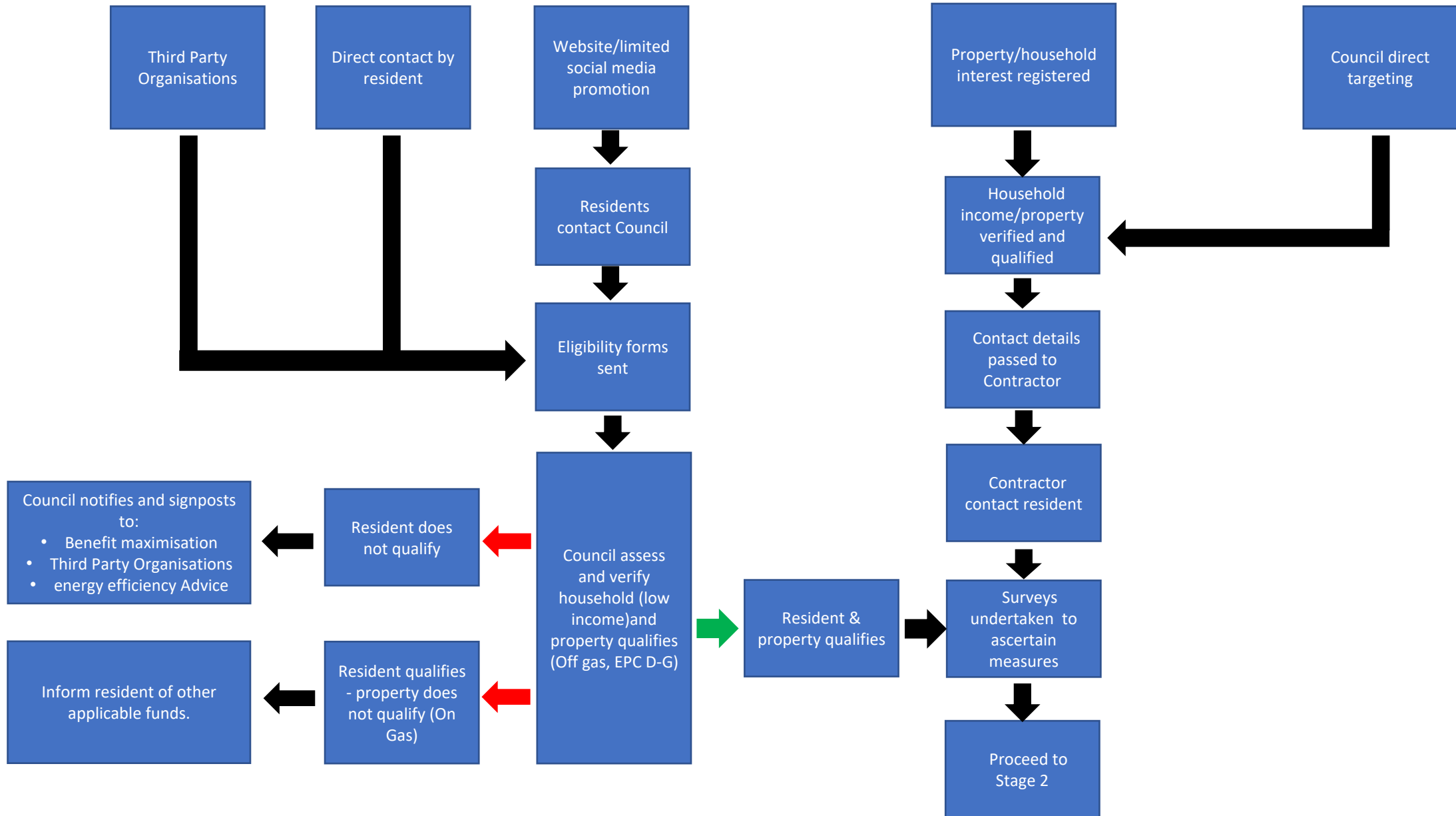
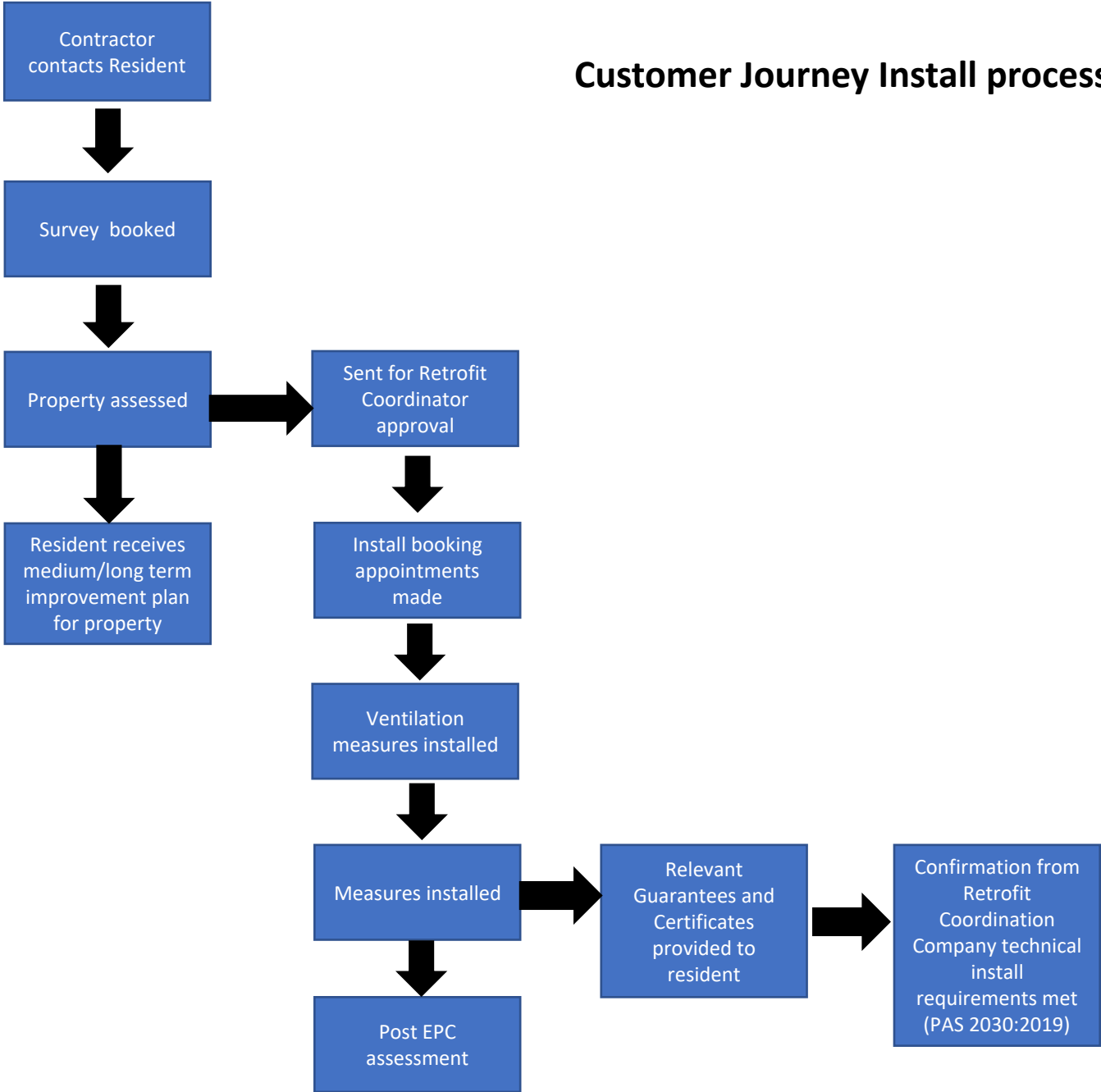


Dartford/ Dover HUG2 - Customer Journey HUG2 Stage 1



Customer Journey Install process – Stage 2



HUG 2 Funding Process

Submission of Outline Application
18th November 2022

BEIS Assess-
Unsuccessful

Opportunity
to submit a
revised
application by
27th January
2023 if 2nd
round not
cancelled.

BEIS Assess-
Successful
with
conditions

LA Provide
further
information-
possible
reduction in
funding
imposed by
BEIS

BEIS Assess-
Successful

BEIS notify LA.
BEIS issues
MOU to Lead
LA.

Lead LA to sign
and return
MOU within 20
days

BEIS release
mobilisation
and deposit
payment to
Lead LA

LA complete
delivery
assurance
check

Lead LA
Provide BEIS
with batch of
eligible homes

BEIS release
Capital funds

Installs
delivered

Contractor
invoices Lead
LA (DBC)